

# The Muswell Hill Practice

1 Dukes Avenue, Muswell Hill, London N10 2PS

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26.10.2018

Dear Patients,

Some of you may have recently read an article in the Ham and High based on a recent Haringey Council meeting stating that a new 25,000 patient super surgery is about to open at the top of Muswell Hill by the end of 2019. This article contains some inaccuracies and we have written to the Ham and High and hope our letter will be in their next edition.

It is true that we have been looking to move for many years. We work out of a lovely Edwardian house that has a lot of idiosyncratic charm, but presents us with many serious issues. We have extended and expanded as much as is possible, and are working beyond the capacity of the building so that it is uncomfortable for both clinical and non-clinical staff as well as being clinically unsuitable. We pride ourselves on the health care we offer, and feel we have the vision and energy to develop further in many areas, but are limited by the constraints of the building. It is also harder and harder to be CQC compliant.

Over the years we have considered many different sites; some have not been in the right position geographically, and others wouldn't have worked for different reasons. As many of you will know the MH Library was recently suggested as a possibility but was turned down by the Council. The library would have been moved to no 54 Muswell Hill which sits at the top of Muswell Hill.

We are now in discussion with the Council as to whether no 54 Muswell Hill would work as a surgery. The CCG have made it clear they will only support any move if it means a merger of the 3 practices in N10, ourselves, Rutland House and Queens Avenue. We have been in discussion with both the other practices and we feel confident we could make such a merger work. However inevitably different practices have somewhat different agendas and it remains unclear as to whether both the other practices would want to move at the same time.

We want to make it clear that we are currently at an early stage of discussion and that we are some way from signing up to anything. In particular we have to ensure that we have enough space to offer the sort of healthcare we want to since no 54 on its own is not nearly big enough for our needs. We also need to be certain that any move would be a major improvement from no 1 Dukes Avenue for our patients and staff alike.

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We have previously mentioned to our Patient Participation Group that a merger and move might lie ahead of us. We recognise that it is vital we keep all of you in the picture; on the other hand this process has had many ups and downs and we don't want to inform you of possible developments that then don't then come to pass.

We hope you find this information reassuring, and will keep you informed as to any other future, significant and definite developments.

We would like to finish by assuring you that we remain utterly dedicated and committed to providing the best healthcare for all our patients, and will continue to work tirelessly to this end.

The Partners TMHP