

THE MUSWELL HILL PRACTICE

SPRING 2018 NEWSLETTER

WWW.THEMUSWELLHILLPRACTICE.CO.UK

We have an active patient group – let us know if you'd like to be more involved



DATA SHARING

Improving quality of care and support is at the heart of the Health and Social Care Act 2012. The correct and timely sharing of information across organisations can bring a number of benefits to ensure care is integrated around the needs of the individuals.

Patients have two options: either to share or not to share across organisational boundaries. If at this point they dissent, their information is not accessible by other organisations. If a patient selects the 'share' option then they can tailor which organisation can see their records by giving or withholding their consent to view *at the point of care* or by applying a confidentiality policy.

Your consent to share personal information is entirely voluntary and you may withdraw your consent at any time. Should you have any questions about this process, or wish to withdraw your consent please speak to any member of the reception team.

Sharing will always be for a legitimate purpose and will have a legal basis.

We have sharing agreements with services in Haringey including gynaecology, dermatology, the Integrated Diabetic Service, IHUB service providing Urgent care at the Whittington A&E and with the Haringey GP Federation Federated4Health. There are national audits too, like the National Diabetes Audit.

The partners recommend that you stay opted in for your best clinical care. However, if you'd like to opt out, you can contact reception via the phone or a letter. See our website for more information.

A new, national data opt-out system will be introduced in May 2018. This will give patients a clear choice on how their identifiable health and care information is used for purposes beyond their individual care.

STAFF UPDATES

Welcome!

Dr Rona Lyon has joined us as a registrar and will be with us until August 2019. Dr Lucy Arnold has moved on to her next rotation.

We welcome two new receptionist/administrator apprentices, Yasmin and Toni as we say farewell to Jennifer and Nina.

GP REGISTRARS



We're proud to have been a training practice since 1982 and believe this is a really important function to ensure the sustainability of general practice in the longer term.

A GP Registrar is a qualified doctor who is training to become a GP through a period of working and training in a practice. They will usually have spent at least two years working in a hospital before you see them in a practice and are closely supervised by a trainer.

Dr Lucy Jones, Dr Yasser Salim and Dr Rona Lyon are currently training with us.

TELEPHONE APPOINTMENTS



We have altered the make-up of many of the doctors' sessions, following a successful trial with the partners for 4 months. There are now 10 face to face appointments and 6 telephone slots available per session, rather than 13 face to face appointments and 2 telephone appointments. So why change and what is a telephone appointment for?

We have found that there are many face to face appointments booked which could have been dealt with on the phone. This saves time and ensures that those who need to physically see the doctor, for example need a physical examination, can. This new system also means one more patient per session can have doctor access compared to previously.

Telephone slots are for telephone discussion of ongoing problems or follow up. They are not for acute medical problems or symptoms which may require examination.

The Duty Doctor is available each day for acute medical problems if you are unable to secure a face to face appointment, and will ensure that you are seen if this is necessary. Please telephone the practice if you need to be seen.

ADVANCE NOTICE RE: FLU SEASON 18-19



The clinical evidence available to GP practices and community pharmacists from the Joint Committee on Vaccination and Immunisation (JCVI) and published in the Green book in October (for quadrivalent vaccine) and December (for adjuvanted trivalent vaccine), is clear that for the 2018-19 winter season, GP practices and Community Pharmacy providers should offer:

- The adjuvanted trivalent vaccine (aTIV) for all 65s and over. Given aTIV was only licensed for use in the UK in August 2017, this was not an option for the 2017/18 season.
- The quadrivalent vaccine (QIV) for 18 – under 65s at risk. In light of an independent cost-effectiveness study into QIV undertaken by Public Health England and considered by JCVI, the Green Book was updated in October 2017 to provide the advice that QIV is the best option for 18-65 at-risk groups in the 2018/19 season. It is also used for the childhood programme.

We will be receiving the aTIV by the 19th October 2018 and will start having clinics for the over 65's then.

We will be receiving the QIV by the 14th September 2018 and will start having clinics for the 18 - 65's at risk then.

Our flu day is planned for Saturday 27th October 2018 in the morning.

QUICK NOTICES



- Last year 84% of all prescriptions were sent electronically to the pharmacy.
- Please use our pod to update your blood pressure, weight and health information.
- Contact our pharmacist Helen for any medication queries or reviews.
- Sign up to receive this newsletter via email - give your name to reception or sign up via our website.